

1                   **HOUSE OF REPRESENTATIVES - FLOOR VERSION**

2                                   STATE OF OKLAHOMA

3                                   2nd Session of the 59th Legislature (2024)

4 COMMITTEE SUBSTITUTE  
5 FOR  
6 HOUSE BILL NO. 3167

By: Kerbs of the House

and

**Hall** of the Senate

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10                                   COMMITTEE SUBSTITUTE

11                   An Act relating to state government; creating the  
12                   Accessibility of Government Services Task Force;  
13                   providing for membership of task force; requiring  
14                   appointment to be made by date certain; providing for  
15                   quorum; providing for study of task force; requiring  
16                   state agencies to make records available; requiring  
17                   report on findings; providing for administrative  
18                   support; providing for codification; and declaring an  
19                   emergency.

20 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

21                   SECTION 1.           NEW LAW           A new section of law to be codified  
22                   in the Oklahoma Statutes as Section 13001 of Title 74, unless there  
23                   is created a duplication in numbering, reads as follows:

24                   A. There is hereby created the Accessibility of Government  
Services Task Force. The Task Force shall be composed of the  
following eleven (11) members:

1           1. The Executive Director of Service Oklahoma or designee, who  
2 shall serve as the chair of the Task Force;

3           2. The Cabinet Secretary of Licensing and Regulation or  
4 designee;

5           3. The Oklahoma Secretary of State or designee;

6           4. The President Pro Tempore of the Oklahoma State Senate shall  
7 appoint:

8           a. a current member of the Oklahoma State Senate, and

9           b. one member who is a director of an Oklahoma state  
10 agency who offers government services directly to  
11 Oklahomans;

12          5. The Speaker of the Oklahoma House of Representatives shall  
13 appoint:

14          a. a current member of the Oklahoma House of  
15 Representatives, and

16          b. one member who is a director of an Oklahoma state  
17 agency who offers government services directly to  
18 Oklahomans;

19          6. The Governor shall appoint:

20          a. one member who currently holds a license issued by a  
21 licensing board of this state that licenses health  
22 care providers or behavioral health providers, and  
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1           b.    one member who currently holds a professional  
2                   occupational license issued by a licensing board of  
3                   this state;

4           7.    One member who is a licensed operator, selected by the  
5 Licensed Operator Advisory Committee, who is a current licensed  
6 operator in good standing with the Service Oklahoma Operator Board  
7 and is from a county with a population under one hundred thousand  
8 (100,000) according to the latest Federal Decennial Census; and

9           8.    One member who is a licensed operator, selected by the  
10 Licensed Operator Advisory Committee, who is a current licensed  
11 operator in good standing with the Service Oklahoma Operator Board  
12 and is from a county with a population over one hundred thousand  
13 (100,000) according to the latest Federal Decennial Census.

14          B.    Appointments to the Task Force shall be made by September 1,  
15 2024. Vacancies in any position shall be filled in the same manner  
16 as the original appointment.

17          C.    A majority of the members shall constitute a quorum for the  
18 purpose of conducting the business of the Task Force. The Task  
19 Force shall meet quarterly and at such other times as may be called  
20 by the chair.

21          D.    Members of the Task Force shall serve without compensation  
22 but shall be reimbursed for expenses incurred in the performance of  
23 their duties in accordance with the provisions of the State Travel  
24 Reimbursement Act.

1 E. The Task Force shall:

2 1. Study, evaluate, and make recommendations regarding  
3 strategies to enhance and/or improve the accessibility of government  
4 services offered by Oklahoma state agencies;

5 2. Study, evaluate, and make recommendations regarding  
6 strategies to improve the customer experience and customer service  
7 offered by Oklahoma state agencies; and

8 3. Study, evaluate, and make recommendations regarding the  
9 additional services to be offered by Service Oklahoma in conjunction  
10 with the respective Oklahoma state agency.

11 F. State agencies and boards, including, but not limited to,  
12 Service Oklahoma, licensing boards of this state that license health  
13 care providers or behavioral health providers, professional  
14 licensing boards of this state, the Oklahoma Medical Marijuana  
15 Authority, and the Vital Records office of the State Department of  
16 Health, shall make all information and records available to the Task  
17 Force as the Task Force may require. Additionally, state agencies  
18 and boards shall also make their employees available to the Task  
19 Force for the Task Force to interview and gather information.

20 G. On or before December 1, 2024, the Task Force shall prepare  
21 a report of its findings and recommendations to be submitted to the  
22 Governor, the Speaker of the Oklahoma House of Representatives, the  
23 President Pro Tempore of the Oklahoma State Senate, and the minority  
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1 | leaders of both the Oklahoma House of Representatives and the  
2 | Oklahoma State Senate.

3 |       H. Administrative support for the task force including, but not  
4 | limited to, personnel necessary to ensure the proper performance of  
5 | the duties and responsibilities of the task force shall be provided  
6 | by Service Oklahoma to be supplemented, if necessary, by the state  
7 | agencies involved in the task force, and the staff of the Oklahoma  
8 | House of Representatives and the Oklahoma State Senate. All  
9 | participating state agencies shall provide for any administrative  
10 | support requested by the task force.

11 |       SECTION 2. It being immediately necessary for the preservation  
12 | of the public peace, health or safety, an emergency is hereby  
13 | declared to exist, by reason whereof this act shall take effect and  
14 | be in full force from and after its passage and approval.

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16 | COMMITTEE REPORT BY: COMMITTEE ON APPROPRIATIONS AND BUDGET, dated  
17 | 02/29/2024 - DO PASS, As Amended and Coauthored.

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